

# CHSAB Strategy

## 2020 – 2025

**People in City and Hackney will be able to live a life free from harm in communities that are intolerant of abuse, work together to prevent abuse and know what to do when it happens**



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## What is adult safeguarding?

**The Care Act 2014 provides a legal requirement to safeguard adults who are at risk of abuse and neglect. The Act defines adult safeguarding as:**

*Protecting an adult's right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent and stop both the risks and experience of abuse or neglect, while at the same time making sure that the adult's wellbeing is promoted including, where appropriate, having regard to their views, wishes, feelings and beliefs in deciding on any action.*



## Safeguarding applies to adults who:

- Are over the age of 18
- Have care and support needs (these can be diagnosed or undiagnosed needs)
- Are experiencing, or at risk of, abuse or neglect
- As a result of those care and support needs are unable to protect themselves from abuse or neglect

People with care and support needs can include those who are elderly and frail, have a learning disability, mental health needs, have a long term illness or who have carer responsibilities.



One of the fundamental values within adult safeguarding is '*making safeguarding personal*' this is the idea that all safeguarding should have the individual at the centre of it. This means that the person involved in the safeguarding enquiry should be involved throughout and should have the opportunity to tell professionals what they would like to happen to help them live their life in the way they want. Sometimes people may lack the capacity to make decisions about their life. A mental capacity assessment can help professionals determine this. Where someone lacks capacity, professionals should ensure that there is an advocate in place who can determine the best interests of that person.

## The six safeguarding principles

Adult safeguarding is underpinned by the **six** safeguarding principles:

- **Prevention** – It is better to take action before harm occurs.

*“I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.”*
- **Empowerment** – People are supported and encouraged to make their own decisions and informed consent.

*“I am asked what I want as the outcomes from the safeguarding process and this directly inform what happens.”*
- **Proportionality** – The least intrusive response appropriate to the risk presented.

*“I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed.”*
- **Protection** – Support and representation for those in greatest need.

*“I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.”*
- **Partnership** – Local solutions through services working together and with their communities. Services share information safely and each service has a workforce well trained in safeguarding. Communities have a part to play in preventing, detecting and reporting neglect and abuse.

*“I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.”*
- **Accountability** – Accountability and transparency in delivering safeguarding.

*“I understand the role of everyone involved in my life and so do they.”*



## What is abuse?

Abuse can happen anywhere and to anyone. It can happen on a one-off basis or a person can experience multiple abuse.

The Care Act has recognised **10 different types of abuse**:

**Physical abuse:** Where physical acts of violence or threats of violence or intimidation are used against a person

**Financial abuse:** Is when someone takes or misuses someone else's money or belongings for their own gain. This can include scamming, fraud, cybercrime, forcing or misleading someone into giving money and forcing people to make changes to wills or assets.

**Neglect and acts of omission:** Is when persons(s) fail to do something which can cause harm to the individual for example, failing to provide adequate care, medication, food or water.

**Psychological abuse:** This involves frequent and deliberate use of words and non-physical actions with the intention of manipulating, scaring or hurting an individual. This may include threatening someone, criticising, undermining or exerting coercion or control over others.

**Sexual abuse:** This is abusive sexual behaviour towards another person, it can cover a range of behaviours including rape, sexual assault, harassment and publishing sexual images without consent.

**Domestic abuse:** Is an incident or pattern of behaviours which are violent, controlling, coercive, threatening or degrading towards a person who is or has been a close intimate partner or family member.

**Self-neglect:** Is defined as an extreme lack of self-care to the extent where it may threaten someone's health and safety. Examples of this can include hoarding, neglecting personal hygiene and health, non-engagement with services and malnourishment.

**Modern slavery:** Slavery typically occurs where people are being exploited or controlled by another person and are unable to leave their situation. There are eight key forms of modern slavery which are: forced labour, debt bondage, prostitution, domestic servitude, criminal exploitation, child exploitation, forced marriage and organ harvesting.

**Discriminatory abuse:** This exists where abuse is targeted towards someone because of their age, gender, sexuality, disability, religion, class, culture, language, race or ethnic origin.

**Organisational abuse:** This constitutes the mistreatment of an individual(s) due to poor or inadequate practices, systems or care within a care setting. Typical examples can include neglect, unsafe handling and the covering up of incidents.

We want to help protect people from abuse and neglect and provide support where abuse has occurred to help the individual live their life in a way that is meaningful for them.

If you are worried that an adult at risk is being abused you can contact:

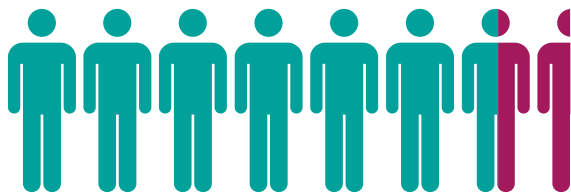
**In an emergency:** police on **999** or **101**

**In the City:** email: **adultsduty@cityoflondon.gov.uk** or call: **020 7332 1224** or **020 8356 2300** for out of hours

**In Hackney:** email: **adultprotection@hackney.gov.uk** or call: **020 8356 5782** or **020 8356 2300** for out of hours

### Key statistics about safeguarding in City and Hackney

Estimates: 7400 living in City, 6600 are adults

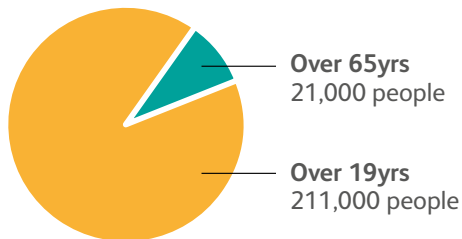


Most common forms of abuse:

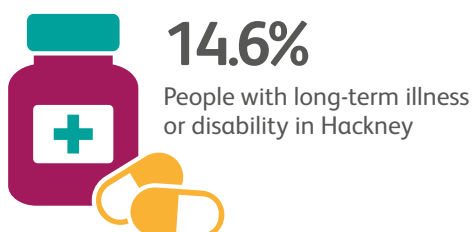


Neglect & acts of omission, financial abuse & physical abuse

Hackney age estimates



Most occurs in the own home, by someone known to the individual



2018/19	
<b>CITY OF LONDON</b>	
39 safeguarding concerns raised led to 22 section 42 enquiries	
<b>HACKNEY</b>	
1392 concerns raised, led to 477 section 42 enquiries and 285 other enquiries	



## The role of the Safeguarding Adults Board

Under the Care Act all Local Authorities are responsible for creating a Safeguarding Adults Board. Safeguarding Adults Boards are made up of three statutory partners: the Local Authority, Police and Clinical Commissioning Group (CCG). The City and Hackney Safeguarding Adults Board is also supported by the following organisations:

- Homerton University Hospital NHS Foundation Trust
- Barts Health NHS Trust
- East London Foundation Trust
- London Fire Brigade
- National Probation Services and Community Rehabilitation Company
- Hackney CVS
- City of London Healthwatch and Hackney Healthwatch
- London Borough of Hackney Housing
- London Borough of Hackney Public Health
- Older People's Reference Group
- Age UK
- The Advocacy Project

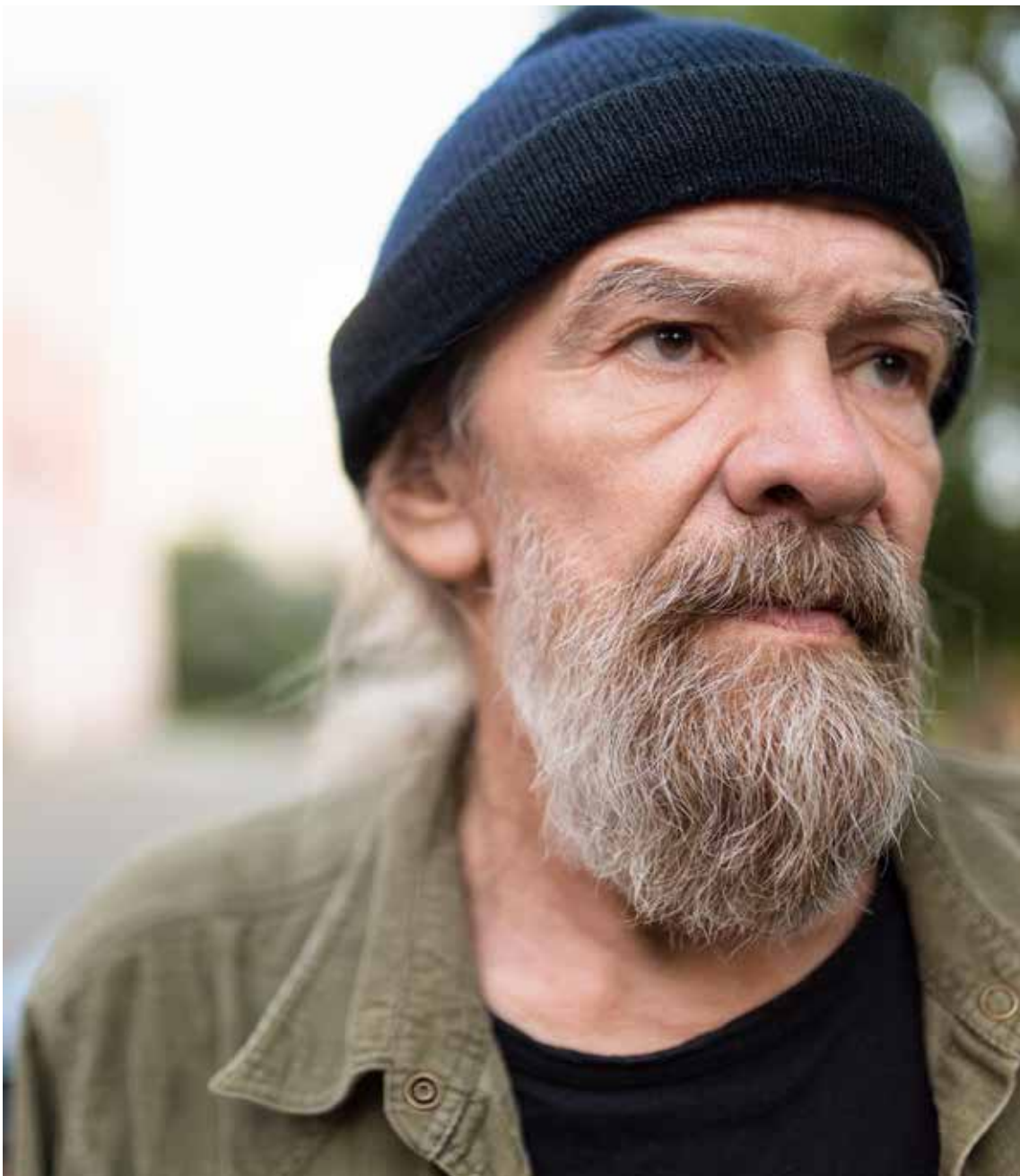
The role of the Safeguarding Adults Board is to safeguard adults with care and support needs by assuring itself that there are local safeguarding arrangements in place and by preventing abuse and neglect. Boards have **three statutory functions**:

- 1)** Develop and publish a strategic plan outlining how we will meet our objectives
- 2)** Publish an annual report detailing how successful we have been in meeting our objectives
- 3)** Commission safeguarding adults reviews for any cases where an individual has died or suffered serious harm as a result of abuse or neglect.

In City and Hackney we are committed to stopping abuse and neglect where possible, to achieve this we strive to:

- ensure that everyone, both individuals and organisations, are clear about their roles and responsibilities
- create strong multi-agency partnerships that provide timely and effective prevention of and responses to abuse or neglect

- support the development of a positive learning environment across these partnerships, at all levels, to help break down cultures that are risk-averse or seek to scapegoat or blame practitioners
- ensure that Making Safeguarding Personal and the voice of the service user is considered through all aspects of our work
- respond effectively where safeguarding concerns are raised to ensure that these are addressed at an operational or strategic level



## Review of the previous Board strategy 2015 – 2020

In our previous strategy we developed the following principles to help us take forward our work:

**SAB Principle 1: All our learning will be shared learning**

**SAB Principle 2: We will promote a fair and open culture**

**SAB Principle 3: The skill-base of our frontline staff and managers will be continuously improving**

**SAB Principle 4: We will understand the local complexity of safeguarding needs**

Whilst we recognise that these principles are still important, and we strive to embed these into our work we have made the decision to use the six safeguarding principles for this strategy. We made this decision following discussions with residents and front line professionals who stated that they recognised and understood the principles.

### What did we do well?

The Board has focussed on a range of different safeguarding priorities over the past five years. **Some of our key achievements include:**

- We have established networks and processes for the Board to share our learning. We have created a LinkedIn page to share learning and have residents and professionals circulation lists, which we regularly circulate newsletters and safeguarding news
- We have commissioned safeguarding training for frontline professionals across City and Hackney to attend, this includes the voluntary sector
- We have created mechanisms for us to better engage with the public this includes the creation of our Safeguarding Champions, service user newsletter and service user events
- We have led work around transitional safeguarding, Modern Day Slavery, Homelessness and Safeguarding, adopting a family approach to risk management and older people and sexuality and consent
- We held a Safeguarding Adults Week for the first time in 2019, and will continue to hold awareness weeks in the future
- We undertook 7 Safeguarding Adults Reviews which have told us how we can improve safeguarding practise across City and Hackney
- We developed our Quality Assurance Framework to help us analyse safeguarding trends such as referrals that did not meet the threshold for a s42 enquiry

- We have undertaken one multi-agency audit which has helped us understand how well we have responded to issues around self-neglect across the partnership. The results were largely positive.

### What were we unable to achieve?

Whilst we attempted to achieve all the priorities set out in our previous strategy we were unable to do so. We recognise that we still need to continue work around the following areas:

- We have not successfully put in place a system to receive feedback from people who have experienced safeguarding. We understand that this has been an issue nationally however, we will continue to put in place processes by which people can provide feedback about the safeguarding experience
- We do not know how well learning from SARs has been embedded into frontline practice and we recognise further work is required to test the impact from SARs
- We know that whilst our understanding of mental capacity has improved, there are a number of more complex matters relating to mental capacity such as higher executive functioning that we need to continue to explore
- While we are getting better at ensuring that service users are influencing the work of the Board we recognise that this is an area for improvement and we will continue to work towards including service users in all aspects of our work.
- We have started work on transitional safeguarding and homelessness, this work is not yet complete and we will continue to focus on these priorities going forward.

## Feedback from the City and Hackney Safeguarding Adults Board Consultation

It is important to the Board that our strategy reflects the views and concerns of people living and working in the City and Hackney. To do this we underwent a consultation process where we engaged with residents and professionals to get their feedback on the following questions:

- 1) What does the word 'safeguarding' mean to you?
- 2) What types of abuse have you heard of?
- 3) What makes you feel worried about the safety of adults with care and support needs?
- 4) Who would you contact if you had any concerns that you or someone you know with care and support needs was unsafe?
- 5) What top three things should we prioritise to help keep adults with care and support needs in the City and Hackney safe?

We would like to thank our service user group who attended our event on 17th September 2019 for helping us construct questions for the consultation. We appreciate all your valuable input into this.

We received 130 responses to our consultation, and identified the following findings:

- We had feedback from people of all different backgrounds including people up to the age of 86, from mixed ethnicities and religions and from over 20 people who considered themselves as having a disability
- People had a varying understanding of safeguarding – most people understood that it is about protecting people from abuse and neglect however there was a misunderstanding that it is a service to deal with all adults needs
- 90% of people had heard of at least three types of abuse, with people being most familiar with sexual and physical abuse
- 86% of respondents identified an appropriate source to refer safeguarding concerns to – either adult social care or the police
- People generally raised concerns about adults at risk accessing services for the following reasons:
  - Not being able to speak out because they are unable or scared
  - Not being able to gain access to services because they do not know what is available or they do not meet thresholds for services
  - The potential for missing signs of abuse and neglect



- The public wanted us to focus on the top five following priorities:
  1. Raising awareness of different forms of abuse
  2. Engaging with community groups on safeguarding related issues
  3. Supporting people who are homeless and may have safeguarding needs
  3. Supporting professionals with incorporating safeguarding into practice
  4. To tackle social isolation and therefore reduce the risk of an individual being abused or neglected



## Key Principles underpinning the Strategy 2020 – 25

The Board has developed the following objectives to drive forward adult safeguarding in the next five years:

### Empowerment

- We will continue to raise awareness of adult safeguarding issues amongst residents living in the City and Hackney
- We will continue to engage with community groups and the voluntary sector to help build upon their understanding of adult safeguarding and to hear about safeguarding issues affecting them
- We will work with service users to ensure that people with lived experience of safeguarding influence the Board's work
- We will build upon work undertaken around making safeguarding personal, advocacy and mental capacity to help build a better awareness amongst frontline professionals and residents

*We will know that we have our objectives when:*

- Our data shows an increase in the number of awareness raising sessions that the Board has undertaken in the community
- Frontline staff and the public are able to recognise the Safeguarding Adults Board and understand its primary goals
- The number of safeguarding referrals into Adult Social Care from members of the public and the voluntary sector increases
- Those who have experienced a safeguarding enquiry or supported someone through an enquiry report positive feedback about the safeguarding process
- We will see an increased number of referrals to advocacy services

### Prevention

- We will undertake horizon scans of local, London and national safeguarding trends to help us identify thematic priorities for the Board
- We will continue to engage with the Integration Model and Neighbourhood teams to support them in ensuring that safeguarding is embedded through all aspects of their work
- We will continue to focus on work around the following safeguarding themes:

- Homelessness and safeguarding
- Transitional safeguarding
- Social isolation
- Safeguarding in unregulated and out of Borough settings
- We will boost awareness of the Safeguarding Adults Board and our work across City and Hackney – this will include improving our online presence and maintaining clear branding for the Board

***We will know that we have met our objectives when:***

- We can evidence tangible actions taken to address the safeguarding issues we have identified above
- We have incorporated emerging safeguarding trends into the Board's annual strategic plans. In cases where we have not, the Board can evidence reasoning for this or work undertaken to support other teams to take this work forward
- We will be able to show how safeguarding has been embedded into the Integration Model and Neighbourhood Teams
- An increased amount of people are familiar with the work of the Board and will know how to access the resources that we offer.

## Protection

- We will find innovative ways to communicate key learning from the CHSAB to frontline staff across the partnership, this will include using written, online and face-to-face formats
- We will seek yearly feedback from the public about safeguarding issues that are worrying them and ensure that these are incorporated into our yearly work plans
- We will continue to run an annual Safeguarding Adults Week to help raise awareness of emerging safeguarding issues with the public and frontline staff
- We will review the support mechanisms in place for informal carers living in City and Hackney to assess whether these offer carers the support they require.

***We will know that we have met our objectives when:***

- We can evidence that frontline practice is changing as a result of learning that has been disseminated by the Board
- The public report back that they are satisfied that the Board are addressing issues that are important to them



- We see improved engagement with the initiatives that the Board are running during Safeguarding Adults Week
- We will see an increase in carers assessments and referrals to advocacy support for informal carers.

## Partnership

- We will continue to identify how we can work with different organisations and partnerships across City and Hackney where we have overlapping interests. This includes supporting teams to consider safeguarding in their own projects and work streams
- We will continue to work collaboratively with the Safeguarding Children's Partnerships, Community Safety Partnerships and Health and Wellbeing Boards on mutual areas of interest
- We will build upon links that we have created within the voluntary sector and community
- We will continue to co-produce work with community groups and services users
- We will build new links with organisations and groups in City and Hackney that may engage with adults at risk this includes the provider and social housing sectors.

### *We will know that we have met our objectives when:*

- We can evidence how adult safeguarding has impacted other areas of work outside our core business
- We can evidence joint objectives and work undertaken with the Safeguarding Children's Partnership, Community Safety Partnerships and Health and Wellbeing Boards
- We are able to demonstrate how we have expanded our network and influence across City and Hackney

## Proportionality

- We will quality assure providers in City and Hackney, including providers who are working in unregulated settings
- We will ensure that issues of equality and diversity are brought to Board's attention are managed appropriately
- We will help staff apply the Mental Capacity Act and Liberty Protection Safeguards in complex cases
- We will look at how we can appropriately balance the needs of perpetrators of abuse who may also be at risk or suffering abuse and neglect

***We will know that we have met our objectives when:***

- There is an improvement in safeguarding practice across providers and unregulated settings
- Issues of equality and diversity have been considered through all areas of our work
- Data shows an improvement in the quality of mental capacity assessments being undertaken by staff
- We see an increase in safeguarding referrals for adults at risk who are also the alleged perpetrators

**Accountability**

- The Board will help its partners to understand its responsibilities to adults at risk of abuse and neglect, this includes undertaking provider led concerns where appropriate
- To quality assure the safeguarding work of the Board's partner through our Quality Assurance Framework and yearly multi-agency audits
- To identify how much impact the Board and SARs are having in improving safeguarding practice across City and Hackney
- To undertake periodic reviews of the Board and its Chair to ensure that it is meeting its obligations in respect of the Care Act 2014.

***We will know that we have met our objectives when:***

- We see sustained engagement from partners with the work of the Board
- We have evidence that the safeguarding practice is improving across the City and Hackney
- We can evidence that the Board is having a positive impact on safeguarding across the City and Hackney
- We can evidence that the Board is meeting all objectives set out for it in the Care Act 2014

## How will the Board deliver its priorities?

It will be the responsibility of the Board's sub-groups, task and finish group and partners to deliver the priorities set out in the strategy. To help with this, the Board publishes an annual strategic plan explaining what actions it ensure that the strategy is delivered. All groups and partners are required to report their progress to the Independent Chair.

The Board has developed the following work plan for 2020 - 21





# Appendix:

## **CHSAB Annual Strategic Plan 2020 – 2021**





## Appendix One: City and Hackney Safeguarding Adults Board Annual Strategic Plan 2020 – 2021

The CHSAB Plan addresses the six core principles contained in the CHSAB's Strategy for 2020 – 2025.

Partner	Lead
London Borough of Hackney (LBH)	Anne Canning/ Simon Galczynski
City and Hackney CCG (CCG)	David Maher/Jenny Singleton
City of London Police	Gareth Dothie
Barts Health NHS Trust	Sam Spillane
London Fire Brigade Hackney	Lee Sandy
National Probation Service	Stuart Webber
Healthwatch Hackney	Jon Williams
Hackney CVS	Kristine Wellington
London Borough of Hackney Public Health	Nicole Klynman
Hackney Recovery Service	Ruth Williamson

Partner	Lead
City of London Corporation (CoL)	Andrew Carter/ Chris Pelham
Hackney Metropolitan Police (MPS)	Marcus Barnett
Homerton University Hospital Foundation Trust (HUHFT)	Catherine Pelley
East London Foundation Trust (ELFT)	Dean Henderson
London Fire Brigade City of London	David Bulbrook
London Community Rehabilitation Company	Kauser Mukhtar
Healthwatch City of London	TBC
The Advocacy Project	Judith Davey
London Borough of Hackney Housing	Jennifer Wynter
Safeguarding Children's Partnership	Jim Gamble

Sub-group	Chair
SAR & Case Review	Chris Pelham
Quality Assurance	Jenny Singleton
Workforce Development	Zak Darwood
Sub-Committee	Chair
City of London	Dr Adi Cooper

Task & Finish Groups	Lead
Homelessness & Safeguarding	John Binding/ Ian Tweedie
User engagement	Dr Adi Cooper
Transitional safeguarding	Dr Adi Cooper

Principle 1: Proportionality - “I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed.”			
Priority	Actions	Lead	Outcome
<b>1) To ensure that the Board and its partners are ready for the introduction of the Liberty Protection Safeguards</b>	<b>1.1</b> LPS Leads in City and Hackney will provide assurances to the Board that they have appropriately prepared for the introduction of LPS.	LPS Leads	
	<b>1.2</b> LPS Leads will respond to any national issues that are raised in response to the introduction of the LPS. The Board will provide support in addressing national issues where appropriate.	LPS Leads	
	<b>1.3</b> The Board will support criminal justice and voluntary sector organisations to prepare for LPS and understand how this may impact service users within their sectors.	CHSAB Manager/ LPS Leads	
	<b>1.4</b> Partners who have duties under LPS will provide assurances to the Board that appropriate training has been commissioned for their staff It will further consider whether training should be commissioned for agencies who may require a general understanding of LPS.	All partners with LPS responsibilities	
<b>2) To reflect upon how well the Board has embedded learning from the fire death SAR and embed further learning around fire safety</b>	<b>2.1</b> The SAR sub-group will commission an independent thematic review of fire safety in Hackney identifying how well the CHSAB has embedded learning from a previous SAR.	SAR sub-group	



	<p><b>2.2</b> The SAR sub-group will lead on the implementation of any further recommendations in relation to the thematic review. The group will be supported by the Quality Assurance group as required.</p>	SAR sub-group	
	<p><b>2.3</b> The workforce development group will review how the CHSAB can raise awareness of Fire Safety across City and Hackney and implement any training recommendations borne out of the thematic review.</p>	WFD sub-group	

Principle 2: Empowerment - “I am asked what I want as the outcomes from the safeguarding process and this directly inform what happens.”			
Priority	Actions	Lead	Outcome
<b>3) To continue to embed and develop frontline practitioners understanding of Mental Capacity in relation to complex issues</b>	<b>3.1</b> The Board will create a task and finish group to undertake a scoping exercise to assess what the key issues and challenges are for professionals working with people who may lack higher executive functioning.	CHSAB Manager/ MCA Leads	
	<b>3.2</b> The task and finish group will look at putting together a suite of resources for frontline professionals to help them work effectively with people whose capacity may not be clear.	MCA T&F group	
	<b>3.3</b> The Board will endorse and promote any best practice guidance that is published in relation to mental capacity and higher executive functioning.	CHSAB Manager	
	<b>3.4</b> The Board will review its current self-neglect and chronic hoarding protocol to ensure that it has sufficient focus on the issue of higher executive functioning within mental capacity.	Head of Adult Safeguarding LBH	
	<b>3.5</b> The workforce development sub-group will identify training needs and commission training in relation to higher executive functioning.	WFD sub-group	
<b>4) To continue to embed work around service user engagement and ensure that service users</b>	<b>4.1</b> The service user task and finish group will develop a brochure for residents living in city and Hackney outlining how they can get involved in the work of the Board.	Service user engagement T&F group	

<p><b>influence all aspects of the Board’s work</b></p>	<p><b>4.2</b> The service user task and finish group will develop a process by which service users can feedback their experience of safeguarding.</p> <p><b>4.3</b> The Board will provide funds to Hackney CVS to commission refresher training to the Safeguarding Champions.</p> <p><b>4.4</b> The Board will provide funding to the Advocacy Project to commission training for peer-to-peer supporters to provide low level advice in the community.</p> <p><b>4.5</b> The Board and its partners will engage with faith networks that exist within City and Hackney to drive awareness of safeguarding issues.</p>	<p>Service user engagement T&amp;F group</p> <p>HCVS</p> <p>The Advocacy Project</p> <p>CHSAB Manager</p>	<p><b>Principle 3: Prevention - “I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.”</b></p>
<p><b>5) To engage with frontline professionals to share learning from adult safeguarding</b></p>	<p><b>5.1</b> The workforce development sub-group will continue to identify innovative ways of working with frontline staff across City and Hackney, with specific focus on multi-agency learning sessions and digital content.</p> <p><b>5.2</b> An offer will be made to teams working across City and Hackney for the Board to deliver briefings and updates on safeguarding issues that the Board are working on.</p> <p><b>5.3</b> The Board Business Support will continue to build its frontline practitioner network by disseminating learning via online and our newsletter.</p>	<p>WFD sub-group</p> <p>WFD sub-group</p> <p>CHSAB Business Support Officer</p>	

Principle 3: Prevention - “I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.”			
Priority	Actions	Lead	Outcome
<b>3) To continue to embed and develop frontline practitioners understanding of Mental Capacity in relation to complex issues</b>	<b>5.4</b> The workforce development sub-group will scope the possibility of delivering a large scale conference or learning event.	WFD sub-group	
	<b>5.5</b> All partners will report data pertaining to safeguarding training to the Board. This will include assurances that all staff have undertaken appropriate training and details of safeguarding training offered to staff.	All partners	
	<b>5.6</b> The CoL will identify how we can better support frontline professionals understand vulnerability and safeguarding risk.	CoL	
<b>6) To understand how much impact SARs are having on changing safeguarding practice across City and Hackney</b>	<b>6.1</b> The SAR sub-group will develop a process of communicating learning from SARs which will be embedded into the SAR Protocol and City & Hackney’s SAR quality markers.	SAR sub-group	
	<b>6.2</b> The Quality Assurance sub-group will create an impact analysis tool to help determine how well learning from SARs have been embedded into frontline practice. Feedback from the impact analysis tool will be report to the SAR sub-group and Executive Group..	QA sub-group	
	<b>6.3</b> The workforce development sub-group will develop a set of resources that partners can use for	WFD sub-group	

<p><b>7) To ensure that the Integrated Commissioning and Neighbourhood Model continues to filter safeguarding through all elements of their work</b></p>	<p>new members of staff so that learning from SARs continues to be filtered into practice.</p>	
	<p><b>7.1</b> The Executive Group will seek assurance from the Neighbourhood Team that safeguarding continues to be embedded into practice.</p>	<p>Executive Group</p>
	<p><b>7.2</b> The Neighbourhood Team and Board will work together to identify how safeguarding can be included into on-going projects being undertaken by the Neighbourhoods Team.</p>	<p>Neighbourhood Team/CHSAB Manager</p>
	<p><b>7.3</b> The Board will report safeguarding intel and learning to ensure that this can be utilised by teams.</p>	<p>CHSAB Manager</p>
<p><b>Principle 4: Partnership – “I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.”</b></p>		
<p><b>8) To continue to engage with Community Safety Partnership, Safeguarding Children’s Partnership and Health and Wellbeing Boards</b></p>	<p><b>8.1</b> The Board Manager will work with the Safeguarding Children’s Partnership to identify cross-cutting priorities in the City. The Board will also deliver one joint meeting with the Children’s Partnership in the City.</p> <p><b>8.2</b> The Board will continue to address strategic issues affecting CSP, CHSCP and HWB at the Joint Chairs meeting.</p> <p><b>8.3</b> The Board will look at opportunities to commission joint work and/or training on areas of joint interest. All partners will be responsible for raising potential areas of interest to the attention of the Board and Executive Group.</p>	<p>CHSAB Manager/ CHSCP</p> <p>Independent Chair</p> <p>Independent Chair/CHSAB Manager</p>

**Principle 4: Partnership - “I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.”**

Priority	Actions	Lead	Outcome
9) To identify opportunities to engage with new partners	<p>9.1 The Board and its partners will continue to build its relationships with organisations across City and Hackney, specifically it will look at:</p> <ul style="list-style-type: none"> <li>i. Building links with the social housing and provider sector</li> <li>ii. Assisting probation services with work they are undertaking around transitional safeguarding</li> <li>iii. Strengthening links with the voluntary sector</li> </ul>	CHSAB Manager/ NPS/CRC/HCVS/ CoL	

**Principle 5: Protection - “I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.”**

10) To progress work around transitional safeguarding	<p>10.1 The Transitional Safeguarding Task and Finish Group will continue to work with the Safeguarding Children’s Partnership and Community Safety Partnerships across City and Hackney to identify how the Board can better support young people aged between 16 – 25 at risk of abuse and exploitation.</p>	Transitional safeguarding T&F group	
11) To assure ourselves that residents using Out of Borough placements or placed in unregulated settings are	<p>11.1 The Commissioning Team’s in City of London and Hackney and CCG will undertake a gap analysis to identify what the current position and risk areas for residents utilising OOB placements and unregulated services across City and Hackney.</p>	LBH/COL/City and Hackney CCG Teams	

<p><b>appropriately safeguarded from abuse and neglect</b></p>	<p><b>11.2</b> The LBH, CoL and City and Hackney CCG will provide assurance to the Board that adults at risk using Out of Borough or unregulated services are appropriately safeguarded from abuse and neglect.</p>	<p>LBH/CoL/City and Hackney CCG Commissioning Teams</p>
	<p><b>11.3</b> The Board will support and publicise any work at a national level to strengthen cross Borough working.</p>	<p>Independent Chair/CHSAB Manager</p>
<p><b>Principle 6: Accountability - “I understand the role of everyone involved in my life and so do they.”</b></p>		
<p><b>12) To ensure the delivery of the Board’s core business</b></p>	<p><b>12.1</b> The Board Manager will review all CHSAB policies to ensure these are up-to-date and compliant with equality responsibilities for SABs outlined in the Care Act 2014.</p>	<p>CHSAB Manager</p>
	<p><b>12.2</b> The Board Manager will update its expectations for Board Members and circulate to all Board members.</p>	<p>CHSAB Manager</p>
	<p><b>12.3</b> A small working group from the Service User Task and Finish Group and will be created to deliver and support activities across the partnership Safeguarding Adults Week.</p>	<p>WFD/service user engagement sub-group</p>
	<p><b>12.4</b> The Quality Assurance group will oversee the delivery of one multi-agency audit on the theme of self-neglect.</p>	<p>QA sub-group</p>

**Principle 6: Accountability - “I understand the role of everyone involved in my life and so do they.”**

Priority	Actions	Lead	Outcome
	<p><b>12.5</b> To reform the structure of the Safeguarding Adults Sub-Committee meeting in the City of London to ensure that it focuses on staff development.</p>	<p>CHSAB Manager/ AD People CoL</p>	
<p><b>13) To ensure that existing projects are brought to completion</b></p>	<p><b>13.1</b> The Board will continue to lead or assist with on-going work on the following projects:</p> <ul style="list-style-type: none"> <li>a. Homelessness and Safeguarding</li> <li>b. Modern Day Slavery</li> <li>c. Suicide Prevention</li> </ul>	<p>CHSAB Manager</p>	





